

FREQUENTLY ASKED QUESTIONS

FINANCE QUESTIONS:

1. What do I do if my payment bounces? Reach out to FACTS parent helpline 866-441-4637 to make a payment over the phone. Andrean does not take cash or credit card payments.
2. I need information regarding Indiana Choice Scholarship: Please reach out to our business office for more details.
3. I am interested in Tuition Assistance from the Diocese of Gary; please fill out the FACTS Grant and Aid Application: FACTS Grant and Aid - please note that Diocese of Gary tuition assistance is limited. It is set on a first-come, first-served basis

[Gary Diocese Grant and Aid Form](#)

4. How do I make tuition/incidental payments? All transactions/tuition payments are done via FACTS Financial / RenWeb. Andrean does not accept cash or credit card payments. If you would like to pay with a credit card, please contact FACTS via the parent helpline.

ATTENDANCE QUESTIONS:

1. What should I do if my student needs to take a day off of school? Please fill out an absent form (located under the attendance office) or call the attendance office directly.
2. What if my child needs to leave early from school? Please send your student with an absent /early note. Your student needs to submit it to the attendance office first thing in the morning.

ATHLETIC QUESTIONS:

1. Does my student need a physical? A Participation Physical Form must be on file with the school nurse by the start of the school year. Please visit Athletic / Physical Education Physical Forms for all physical forms and paperwork. You can upload your physical form when you complete your online enrollment or email it to our school nurse Lucy Bruce-whitaker . If your child plans on participating in summer workouts for any sport or club, a physical must be completed and on file with the school nurse and Mike Schultz, Athletic Director, before the first day of activities. [AHS Athletics - IHSAA Physical Form](#)

ENROLLMENT/RE-ENROLLMENT QUESTIONS:

1. My student already attends AHS, do I need to enroll for the next school year? Yes, all students need to enroll yearly.
2. Does my student need to be enrolled to participate in summer activities? Yes, all students must be enrolled to participate in summer athletic activities.

3. My student was just accepted to AHS, now what?
 - a. Once accepted to Andean High School, families will receive an email invitation later this semester to complete their online enrollment and pay their registration fee. To complete our online enrollment process, you will access our ParentsWeb through your existing login.
 - b. If you do not have a login, please follow the Instructions for Creating a ParentsWeb Login listed below.
 - c. To access ParentsWeb:
 - i. 1. Please visit www.factsmgmt.com
 - ii. 2. Select Parent Log in from the menu bar and FACTS Family Online (ParentsWeb) from the drop-down menu.
 - iii. 3. Type in your username and password. If you have forgotten your username or password, please click on the link provided.
 - iv. 4. After logging in, click on the Family Information button in the left menu.
 - v. 5. Click on the Enrollment/Reenrollment button. Please note that Andean is a cashless institution.

GENERAL QUESTIONS:

1. Where do I get my student an AHS school uniform? All uniform clothing, except shoes for boys and girls and socks for boys, must be purchased from Dennis Uniforms. Dennis Uniform Students scheduled to take a Physical Education Course will be able to purchase a P.E. uniform from Andean HS during the first week of school. Students who participate in a Physical Education class will be required to bring their own gym locker lock.
2. Does my student need immunizations? Yes, they should be submitted during the enrollment process.